

1. A series of instructions that tells a computer what to do and how to do it is called a-

- A) program
- B) command
- C) user response
- D) processor
- E) None of these

Ans: A

2. Market Expansion means-

- A) hiring more staff
- B) firing more staff
- C) buying more products
- D) buying more companies
- E) growth in sales through existing and new products

Ans: E

3. Effective marketing helps in-

- A) developing new products
- B) creating a competitive environment
- C) building demand for products
- D) All of these
- E) None of these

Ans : D

4. Which part of the computer displays the work done?

A) RAM

B) Printer



C) MonitorD) ROME) None of these

Ans: C

5. 'Customisation' means-

A) Tailor-made products for each customer

- B) Customers selling goods
- C) Tailor-made products for each staff
- D) A selling process
- E) None of these

Ans: A

6. A 'Call' in Marketing language means-

A) Calling on a salespersonB) Calling on a customer

- C) Making a phone-call
- D) Telemarketing
- E) None of these

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Ans: B

7. Computers manipulate data in many ways, and this manipulation is called-

A) upgradingB) processingC) batchingD) utilizingE) None of these



Ans: B

8. A Marketing Survey is required for-

A) deciding marketing strategies

- B) deciding Product strategies
- C) deciding pricing strategies
- D) All of these
- E) None of these

Ans: D

9. Market Plan is a-

A) selling process

- B) year-end budget
- C) calendar
- D) business document for marketing strategies
- E) All of these

Ans: D

10. "ATM" stands for-

- A) Anywhere Marketing
- B) Any Time Marketing
- C) Any Time Money
- D) Automated Teller Machine
- E) Automatic Timely Machine

Ans: D

11. "USP" in Marketing means-



A) Useful Sales Procedures
B) Useful Selling Propositions
C) Useful Sales Persons
D) Used Sales Plans
E) Unique Selling Propositions

Ans: E

12. 'A Target Group' means-

A) a group of salesmen targeting the customers

B) likely buyers

C) group of products

D) group of companies

E) all of these

Ans: B

13. Which of the following can only have sequential access ?

A) Disk

B) Tape

C) CD – ROM

D) DVD – ROM

E) None of these

Ans: B

14. Sending an E-mail is similar to-

A) writing a letter

- B) drawing a picture
- C) talking on the phone



D) sending a package

E) None of these

Ans: A

15. Items such as names and addresses are considered

- A) information
- B) input
- C) records
- D) data
- E) None of these

Ans: D

16. One who designs, writes, tests and maintains computer programs is called a

- A) User
- B) Programmer
- C) Designer
- D) Operator
- E) None of these

Ans: B

17. Ctrl shift and Alt are called keys.

- A) modifier
- B) function
- C) alphanumeric
- D) adjustment
- E) None of these

Ans: E



18. Which key is used in combination with another key to perform a specific task?

- A) function
- B) space bar
- C) arrow
- D) control
- E) None of these

Ans: D

19. Physical components that make up your computer are known as-

- A) Operating Systems
- B) Software
- C) Hardware
- D) Web Browsers
- E) None of these

Ans: C

20. Computers use thenumber system to store data and perform calculations.

- A) binary
- B) octal
- C) decimal
- D) hexadecimal
- E) None of these

Ans: A

21. The main directory of a disk is called the directory.

A) root

B) sub



C) folderD) networkE) None of these

Ans: A

22. Marketing is a-

A) one day effortB) team effortC) one man effortD) All of theseE) None of these

Ans: B

23. Service Marketing is the same as-

A) Transaction Marketing

- B) Relationship Marketing
- C) Internal Marketing
- D) Outdoor Marketing
- E) All of these

Ans: E

24. Marketing is influenced by-

A) product demand

B) public taste

C) buyer behaviour

D) brand image

E) All of these



Ans: E

25. HNI means-

A) High income Individual

B) Honest Marketing Staff

C) High Networth Individual

D) Honest Neutral Individual

E) None of these

Ans: C

26. Which one of the following would not be considered as a form of secondary storage?

A) Floppy Disk
B) Optical Disk
C) RAM
D) Flash Drive
E) Hard Disk

Ans: C

27. The Processor is an example of computer-

A) SoftwareB) Output UnitC) StorageD) ProgramE) Hardware

Ans: E

28. A hexadecimal number is a number to the base-



A) 2

- B) 20
- C) 16
- D) 4
- E) 8

Ans : C

29. Java in computer programming is a-

A) Compiler

- B) Hardware Device Driver
- C) Low-level Language
- D) High-level Language
- E) Programming Mid-level Language

Ans: D

30. Which of the following is not a binary number?

A) 01010

- B) 11111
- C) 31121
- D) 00000
- E) 110110

Ans: C

31. What does the acronym WAN stand for?

- A) Widest Area Network
- B) Wild Area Network
- C) Wide Area Networking
- D) Wide Area. Network



E) Wider Area Network

Ans: D

32. FTP is an acronym for-

A) File Transaction ProtocolB) File Truncation ProtocolC) File Translation ProtocolD) File Transfer ProtocolE) File Transmission Protocol

Ans: D

33. Connections to the Internet using a phone line and a modem are called..... connections.

A) Digital
B) Dial-up
C) Broadband
D) Dish
E) Both (B) and (C)

Ans: B

35. Documents converted to.... can be published to the web.

A) A doc fileB) HTTPC) machine languageD) HTMLE) None of these

Ans: B



36. A result of a computer virus can not lead to-

- A) Disk Crash
- B) Mother Board Crash
- C) Corruption of program
- D) Deletion of files
- E) None of above

Ans : B

37. Which of the following extensions suggest that the file is a backup copy-

- A) Bak
- B) Bas
- C) Com
- D) Txt
- E) None of these

Ans: A

38. Which of the following storage media provides sequential access only?

- A) Floppy disk
- B) Magnetic disk
- C) Magnetic tape
- D) Optical disk
- E) None of above

Ans: A

39. The.... becomes different shapes depending on the task you are performing.

- A) Active tab
- B) Insertion point



C) Mouse pointerD) RibbonE) None of above

Ans: C

40. A file extension is separated from the main file name with a(n)-

A) question markB) exclamation markC) underscoreD) periodE) None of above

Ans: E